

# Welcome Home Billings: Two Year Action Plan FY2009-2011 Performance Report **Mayor's Committee on Homelessness**



## Goal One: Solicit stakeholder feedback on Welcome Home Billings and increase advocacy and public knowledge on behalf of the homeless.

Objective	Action Steps Taken	Organizer	Outcomes & Outputs Accomplished	Resources Contributed	Completion Progress
Review plan with stakeholder groups to facilitate public input.	Complete list of presentations to be completed during the public comment period.	Brenda Beckett City of Billings	Completed stakeholder meetings through public comment period: September 18 to October 19, 2009.	Member attendance at meetings	Completed
	Prepare PowerPoint presentation, copies of plan / plan summaries.	Brenda Beckett Julia Guarino Jessica Mowry City of Billings	Completed press packets for members.	City staff time (16 hours) Printing, CDs, materials	Completed on October 26, 2010.
	Place plan on City website for review / downloading.	Doris Cole City of Billings	Plan on City Website	City staff time	Completed on December 31, 2010.
	Update Mayor's Committee on Homelessness Website.	Joanna Culver Future Billings Metro VISTA Project (MVP) for FY20102011	Data Resources, Minutes, Agendas, etc. on City Website.	8 Hours City staff time	Completed by December 31, 2010.
Develop a group of speakers to respond to public education requests.	Developed a Speakers Bureau.	Judy Stewart RiverStone Health	Speakers Bureau group has convened 3 times. Tool kit including presentations, videos, evaluations, and reference manual with homeless facts have been developed. As of June 2011 the Speakers Bureau is fully functioning. # of presentations completed: 20 Number of people educated through presentations: 449 Television interview/presentation: 1	RiverStone Health staff time	As of June 2011 the Speakers Bureau is fully functioning.
Create multimedia presentations to inform various audiences, including placement of media stories to illustrate personal experiences.	Develop marketing plan, identifying multimedia presentations to be completed for the <i>Illuminate Poverty</i> project, highlighting <i>Welcome Home Billings</i> .	Jessica Mowry Future MVP for FY20102011 City of Billings	Completed marketing plan, and multimedia presentations and stories	Billings MVP position	Completed on July 16, 2010. No position available for FY1011.
Investigate the possibility of holding biannual conferences on best practices to share knowledge gained regarding housing and treatment modalities for the homeless.	Determined feasibility of a homeless conference in Billings.	Mayor's Committee on Homelessness	Decision made regarding homeless conference in Billings.	Member review	Feasibility for a standalone conference limited because of lack of funding/time. Committee committed at July 2010 to contribute/collaborate

					with the statewide housing conference that is scheduled to be held in Billings in 2012. The Mayor's Committee is partnering with Neighbor Works Montana to hold the conference in June 2012 at the Crowne Plaza. The Mayor's Committee will hold a workshop/track during the conference focused on homelessness/accomplishments.
	Investigated the feasibility of bringing the concept of "Haven for Hope" to present at a conference.	Lisa Harmon Downtown Billings Alliance	Lisa Harmon and Greg Krueger will visit Haven for Hope on Sept 30 <sup>th</sup> from 8:00 am to 12:00 pm. City staff visited haven for Home in December 2010. As of June 30, 2011 the feasibility of hosting a conference has been investigated, but a decision has not been made regarding bringing someone from "Haven for Hope" to Billings for a conference.	Sponsors DBA staff time	June 30, 2011
Increase advocacy and public knowledge on behalf of the homeless.	Speaking engagements: November 4, 2009 – Chamber of Commerce Leadership Montana (adult class), 50 attended. November 11, 2009 Chamber of Commerce Leadership Montana (youth class) 50 attended. December 1, 2009 – magic City Optimist Club, 24 attended. December 4, 2009 – MSUB College of Business Board of Advisors on Social Enterprise and the need for a business plan to end homelessness, 20 attended.	Lisa Harmon Downtown Billings Alliance	4 completed speaking engagements to 144 individuals	Lisa Harmon staff time	November through December 2009
	Engaged in public speaking forums and events to provide information on school aged homeless children. 4/21/09 – Downtown Exchange Club. 9/4/09 – Foster Grandparents. 9/28/09 – West Park Senior Living Center, Retired Teachers group. 9/30/09 – High School	Sue Runkle Billings Public Schools	Completed 15 out of 30 public speaking engagements as of June 2010 Completed 33 out of 30 public speaking engagements as of June 30, 2011	Liaison staff time	Completed 33 out of 30 presentations by June 30, 2011

	<p>Counselors group.</p> <p>10/14/09 – Presented to the 5/6 combination classroom at Central Heights.</p> <p>12/2/09 – RiverStone Heath (2 presentations).</p> <p>12/10/09 – MSUB Interns Group A.</p> <p>12/11/09 – MSU-Billings Interns Group B.</p> <p>1/8/10 – Big Brothers &amp; Big Sisters – present to the High School "Bigs" morning group.</p> <p>1/15/10 – Big Brothers &amp; Big Sisters – present to the High School "Bigs" afternoon group.</p>				
	<p>Offered a film series, Focus on Homelessness on 6/24/2010. The event showcased videos that recapped Billings' efforts to impact homelessness. A public program is planned for 2011</p> <p>Free resume and job hunting programs were offered at the library during FY 1011.</p>	<p>Bill Cochran Parmly Billings Library City of Billings</p>	<p>Focus on Homelessness was held 6/24/2010</p> <p>Resume and job hunting programs were offered at the library during FY 1011.</p>	<p>Parmly Billings Library space and staff time. Billings MVP</p>	<p>6/24/2010</p>
	<p>An annotated resource list on books, movies, websites and other materials on homelessness is being developed</p> <p>The annotated resource list on books, movies, websites and other materials on homelessness has not been finished.</p>	<p>Bill Cochran Parmly Billings Library</p>	<p>The annotated resource list on books, movies, websites and other materials on homelessness has not been finished.</p> <p>A food access resources brochure that was developed by two MVP VISTAS, Jill Bunge and Hanna Noel, is being distributed by the library.</p>	<p>Parmly Billings Library space and staff time</p>	<p>Projected to be completed by June 30, 2011</p>

**Goal Two: Join community partners with resources to address homelessness intervention and prevention efforts and facilitate partnerships to improve collaboration, service array, leveraging and capacity.**

<b>Objective</b>	<b>Action Steps Taken</b>	<b>Organizer</b>	<b>Outcomes &amp; Outputs Accomplished</b>	<b>Resources Contributed</b>	<b>Completion Progress</b>
Develop resources for funding homeless initiatives and coordinate grant efforts.	Continue applying for project status from the Center for National Community Service (CNCS) to further the Billings Metro VISTA Project (MVP) and work on homeless initiatives.	Brenda Beckett City of Billings	Approved AmeriCorps VISTA Application	City staff time CNCS	Completed by July 2010 Completed for July 2011
	Continue to host VISTA volunteers in unassigned 4 <sup>th</sup> floor office space for the two years, provided the Library doesn't move or receive other direction from City Administration.	Bill Cochran Parmly Billings Library City of Billings	Supported capacity-building efforts by providing office space for the 20092010 VISTA year and the 20102011 VISTA year	Parmly Billings Library space and staff time	June 30, 2010 June 30, 2011
	Coordinate VISTA Assignment Descriptions (VAD), offices, supervision and program funding for onsite capacity-building and program development.	Brenda Beckett City of Billings	Completed VADs	Member staff time	Completed by January 2010 Pending for January 2011
	Explore capacity-building grants to support administrative functions.		Grants applications and increased funding for administration	City staff time	Completed for June 30, 2011
	Engage the faith-based community in coordinating and developing efforts to impact homelessness.	Future MVP City of Billings	Increased collaboration in faith-based community for homeless efforts	Billings MVP position	Completed for June 30, 2011
Support Project Homeless Connect (PHC) as an annual event.	Facilitate and develop capacity for the annual PHC event.	Joanna Culver Joe Chalupa for FY20102011 Future MVP Future PHC Chair for 2011	One out of two PHC events completed as of June 2010  Two out of two PHC events completed as of June 2011	BARN Billings MVP position	Completed in January 2010 Completed for January 2011
	Established outcomes for PHC to demonstrate effectiveness.  However, outcome definitions or descriptions are lacking. Numerical data about participants and services offered was gathered, interpretation of that data is needed.	Claire Coleman	Event numbers were gathered, but committee is unsure how to measure impact without selective post-event follow-through. Claire did not serve on the Mayor's Committee during FY 1011 and she did not carry out her commitments during this period.	Partial Billings MVP position staff time Claire Coleman staff time	Post event data was compiled for 2010 PHC event On track to compile post event statistics for 2011
	Continued to provide a child services / support area at the annual PHC event.	Sue Runkle Billings Public Schools	Provided services and support to 15 out of 30 children at PHC 2010 event Anticipate serving 15 children at PHC 2011 event Provided services and support to 15 out of 30 children at PHC 2011 event	Liaison staff time Supplies donations	Fulfilled commitments at PHC 2010 and 2011
	Continue to coordinate PHC as a co-chair.	Joe Chalupa The HUB Mental Health Center (MHC)	Completed 1 out of one PHC events.	BARN support MHC staff time 100 hours	Completed in January 2010

	Continue to host PHC at the Parmly Billings Library, provided the library does not move.	Bill Cochran Parmly Billings Library	Hosted PHC 2010 at the Parmly Billings Library. The Parmly Billings Library was offered as the site for PHC, but due to space limitation the steering committee for PHC decided it would be better to have PHC at the Al Bedoo Shrine Auditorium.	Library space and staff time	January 2010 On track to host PHC January 2011
Support the Billings Area Resource Network (BARN) as a working homeless services / advisory body for the Mayor's Committee on Homelessness to ensure providers are aware of the changing service opportunities available in the community for the clients they serve.	Facilitate the BARN's capacity to collaborate and address homeless service needs in the community.	Joe Chalupa Joanna Culver Future BARN Chair for 2010 Future MVP for FY20102011	The BARN met successfully on a quarterly basis, 8 full sessions.	Billings MVP position	Met the goal of facilitating the BARN's capacity to collaborate, address homeless service needs in the community and hold eight successful quarterly meetings by June 30, 2011
Support the Billings Area Resource Network (BARN) as a working homeless services / advisory body for the Mayor's Committee on Homelessness to ensure providers are aware of the changing service opportunities available in the community for the clients they serve, continued.	Facilitate the integration of the annual Continuum of Care survey in the PHC event.	Carmen Gonzales Joe Chalupa PATH – The HUB Joanna Culver Future BARN Chair for 2010 Future MVP for FY20102011	Two Completed Surveys.	The HUB staff Billings MVP position	Completed in January 2010 Completed in January 2011
Support the Business Consortium for Social Change and similar concepts to involve businesses in impacting the homeless / near-homeless and to increase service provider capacity.	Supported the formation of a consortium of business owners who have an interest in community impact.	Lisa Harmon Downtown Billings Alliance Mike Dummeyer Julia Guarino Future MVP for FY20102011	Completed Consortium Roster. 8 out of 8 completed Consortium meetings.	Billings MVP position Downtown Billings Alliance staff time	Completed for June 30, 2011
	Increased the number of social enterprise employers in Billings.	Business Consortium for Social Change	Two additional businesses in Billings utilizing social enterprise model	Billings MVP position	Funding for FY1011 position not approved for June 30, 2011 deadline
	Provided information / data gathering efforts from local businesses regarding economic and social initiatives utilizing online / email tools for survey completion.	Bruce MacIntyre Chamber of Commerce	Completed one out of two survey initiatives utilizing online / email tools targeted at the business community as of June 2010. Completed two out of two survey initiatives utilizing online / email tools targeted at the business community as of June 2011.	Subject / Questions 2 weeks in advance	Completed two surveys of business owners regarding economic and social initiatives by June 30, 2011

	Increased the number of social service providers in the membership pool for the Chamber of Commerce.	Bruce MacIntyre Chamber of Commerce	10 out of a goal of 10 social service providers are new members of the Chamber of Commerce as of June 2011: Tumbleweed Food Bank Housing Authority Friendship House Food Bank COR Easter Seals-Goodwill Salvation Army The Center for Children and Families Mt Community Sec Associated Employers of Montana	Chamber staff time	Recruited ten new social service providers to the Chamber by June 30, 2011
	Sponsor workshops through the Chamber of Commerce with specific programming to support social service providers with the following goals: increase capacity, self-sustainability, networking, and economic opportunity in social enterprise.	Bruce MacIntyre Chamber of Commerce	Completed 0 out of a goal of two workshops designed to support social service providers as of June 2011	Chamber staff time	Completed 0 out of a goal of two workshops designed to support social service providers as of June 2011
	Provide "Indianpreneurship" classes to American Indians from eastern Montana, targeting those experiencing homelessness.	Taffy Lafferty NADC	As of June 2011 6 out of a goal of 6 classes have been completed. A variety of curriculum is used.	CDFI Department of Treasury Funding	June 30, 2011
	Provide capital resources for micro-business development to American Indians experiencing homelessness.	Taffy Lafferty NADC	As of June 2011 18 out of a goal of 5 new businesses were developed by American Indians.	Montana State Department of Commerce	June 30, 2011 18 out of a goal of 5 new businesses were developed by American Indians
	Provide accounting and management trainings to assist American Indians to obtain certification for disadvantaged business classification.	Leonard Smith NADC	As of June 2011 4 out of a goal of 4 classes have been completed.	Indian Energy and Economic Development Office – Bureau of Indian Affairs Funding	As of June 2011 4 out of a goal of 4 classes have been completed.
	Conduct a market needs assessment / American Indian needs analysis to determine business needs for action plan development.	Leonard Smith NADC	As of June 2011 the market needs assessment/American Indian needs analysis is in the process of being completed.	CDFI – Department of Treasury Funding	The market needs assessment/American Indian needs analysis will be completed by 9/30/11.
Support the Business Consortium for Social Change and similar concepts to involve businesses in impacting the homeless / near homeless and to increase service provider capacity, continued.	Continue to expand NuStart business in order to provide employment opportunities for previously homeless people in recovery.	Mona Sumner Rimrock Foundation	Provided employment and skills training to 0 out of 20 people. NuStart has been suspended.	Case management funding Rimrock Foundation staff time	Not on track to provide employment and skills training to 20 previously homeless people in recovery.
	Worked on creating a self-sustaining, social enterprise business in order to employ people experiencing homelessness, those at risk of homelessness and those who were recently discharged from prison / jail.	Paul Chinberg Family Service, Inc.	The business plan was stymied. Two people are training in the FSI store. One driver is training who spent time in prison. Provided employment opportunities for 0 of 10 individuals for year one. Provided employment opportunities to 0 of 20 individuals for year two.	Family Service, Inc. staff time	Did not fulfill commitment by June 30, 2011

<p>Support the development of an American Indian Cultural Center to provide collaboration and referral linkage to social and business services, and also to provide a venue for cultural education, access and exchange.</p>	<p>Continue fund development, collaboration, and partnership efforts to build capacity for the development of an Indian Cultural Center.</p>	<p>Leonard Smith NADC MT / WY Tribal Leaders Council</p>	<p>As of June 2011 the American Indian Cultural Center is not open and operating. Efforts have been made to build capacity for the development of this American Indian Cultural Center.</p>	<p>As of June 2011 this funding is not available. They are in the process of identifying funding. The following are possible funding options: Loan guarantee program New Markets Tax Credits Private financing</p>	<p>As of June 2011 the American Indian Cultural Center is not open and operating.</p>
<p>Support the Spare Change for Real Change campaign as a citywide alternative to panhandling.</p>	<p>Completed marketing plan for Spare Change for Real Change.</p>	<p>Julia Guarino Business Improvement District Future MVP</p>	<p>Completed and implemented marketing plan with two west end locations (NW Energy &amp; King of Glory Church)</p>	<p>Business Improvement District commitment Billings MVP Position</p>	<p>Completed by June 30, 2010 Funding not available for FY1011 position no further outcomes expected</p>

**Goal Three: Increase the city's supply of decent, affordable housing.**

<b>Objective</b>	<b>Action Steps Taken</b>	<b>Organizer</b>	<b>Outcomes &amp; Outputs Accomplished</b>	<b>Resources Contributed</b>	<b>Completion Progress</b>
Increase supportive housing units, permanent rentals, transitional housing units, veterans housing, emergency shelter beds, housing for those returning from prison and those in recovery.	Support collaboration for housing development and funding applications for projects supported by Welcome Home Billings.	Brenda Beckett City of Billings	Two completed applications for funding	City staff time	Completed for June 30, 2011 Pending for June 30, 2011
	Track member involvement and units generated for reporting purposes.	Brenda Beckett City of Billings	Number of units generated during implementation of Welcome Home Billings	City staff time Member reporting	Bi-Annually Pending for June 30, 2011
	Support the City's Consolidated Plan, including affordable housing development and housing rehabilitation programs (10year goals): 100 Housing Rehab Units 200 Minor Home Repair Units 60 Accessibility Units (ramps) 40 Special Assessment Grants 300 New Affordable Housing Units 350 First Time Homebuyers	Brenda Beckett City of Billings	<i>Two Year Goals:</i> 20 Housing Rehab Units 40 Minor Home Repair Units 12 Accessibility Units (ramps) 16 Special Assessment Grants 68 New Affordable Housing Units 70 First Time Homebuyers	City staff time CDBG / HOME allocations	<b>FY0910 Accomplishments:</b> 21 Housing Rehab Units 14 Minor Home Repair Units 3 Accessibility Units (ramps) 5 Special Assessment Grants 40 New Affordable Housing Units supported w/CDBG and / or HOME funding 50 First Time Homebuyers Pending for June 30, 2011
	Supported ongoing efforts to stabilize / maintain the current affordable housing stock in Billings: Weatherization activities Minor housing rehabilitation Major housing rehabilitation	Sheri Boelter/Tess Keck District 7 HRDC	HRDC District 7 Goals: As of June 30, 2011, 861 units out of a goal of 1,200 units were weatherized in Yellowstone County as of June 2011	MT Department of Energy funding ARRA Stimulus funding District 7 HRDC staff time	Did not weatherize 1,200 units by June 2011
	Supported ongoing efforts to stabilize/maintain the current affordable housing stock in Billings via housing rehabilitation	Mary Lou Affleck Rebuilding Together	For FY 09-11 22 housing units out of a goal of 15 were rehabilitated.	- Rebuilding Together volunteer time, private funding and CDBG application. - Recipient of \$10,000 CDBG through City of Billings	On track to rehabilitate 15 units in Yellowstone County by June 30, 2011
	Built transitional living facility to house and coordinate services to homeless veterans.	Nick Angeloff Volunteers of America Wyoming and Montana	Independence Hall facility opened and serving 17 out of 20 veterans as of June 2010 Independence Hall facility opened and serving 20 out of 20 veterans as of June 2011 Provided housing and coordination of services for 0 out of 50 veterans over a two year period Provided 97 out of a goal of 50 veterans with housing and coordination of services as of June 2011	- VA Capital Grant & Per Diem Program - CDBG allocation - Yellowstone County Commissioners funding	Provided 97 out of a goal of 50 veterans with housing and coordination of services as of June 2011



	Supported the Housing Authority of Billings' Whitetail Run and subdivision development.	Lucy Brown Housing Authority of Billings	Developed 35 out of a goal of 40 new low to moderate-income housing units over a two-year period	HOME TCAP CDBG allocation	As of June 2011 35 out of a goal of 40 new low to moderate-income housing units were developed
	Developed new housing units for people who have experienced or are at risk of homelessness.	Mona Sumner Rimrock Foundation	Developed 12 out of a goal of 16 housing units	CDBG / HOME applications Private funding	Developed 12 out of a goal of 16 housing units by June 30, 2011
	If approved by SAMHSA: Provide treatment and housing services for 2025 chronically homeless individuals. RF did not receive SAMHSA funding, but they did receive \$200,000 from the City to participate in the Business Consortium Project along with Salvation Army.	Mona Sumner Rimrock Foundation	Housing units and services provided to 12 out of a goal of 20 chronically homeless individuals	SAMHSA	June 30, 2011
Increase supportive housing units, permanent rentals, transitional housing units, veterans housing, emergency shelter beds, housing for those returning from prison and those in recovery, continued.	Continued to administer Section 8 Housing Choice Voucher programs to provide housing assistance payments to the very low and extremely low income. Continue to administer the Section 8 Home Ownership program.	Lucy Brown Housing Authority of Billings (HAB)	Maintained 998 out of a goal of 950 vouchers during FY0910 Maintained 1,029 out of a goal of 950 vouchers during FY1011 Placed 140 out of a goal of 240 individuals and families total over a two-year period Ten out of a goal of six households achieved homeownership over a two-year period	HAB and MDOC Housing Choice Voucher programs, HUD funding HAB staff time	Exceeded goals of maintaining housing vouchers and the goal of households achieving homeownership  Placed 140 out of a goal of 240 individuals and families total by June 30, 2011 Ten out of a goal of six households achieved homeownership by June 2011
	Implemented HUD homeless VASH voucher program to coordinate case management and housing assistance for veterans who have experienced homelessness.	Lucy Brown Housing Authority of Billings	60 out of a goal of 35 veterans placed in housing with case management services over a two-year period	VASH Vouchers HAB staff time	As of June 2011, 60 out of a goal of 35 veterans placed in housing with case management services
	Continued to administer Shelter Plus Care program to provide housing and case management services to disabled homeless individuals.	Lucy Brown Housing Authority of Billings	As of June 2011, 40 out of a goal of 15 participants are annually receiving housing and service coordination	Continuum of Care funding	As of June 2011, 40 out of a goal of 15 participants are annually receiving housing and service coordination
	Continued to own and maintain 274 public housing units to provide housing to low and extremely low income households.	Lucy Brown Housing Authority of Billings	Maintained affordability of 274 out of 274 housing units, occupied by low and extremely low income households during FY09-11.	HAB staff time HUD Public Housing Program	Maintained affordability of 274 out of 274 housing units, occupied by low and extremely low income households during FY09-11.
	Continued to own and maintain Section 8 Project-Based housing units to serve 102 low and extremely low income elderly and disabled households.	Lucy Brown Housing Authority of Billings	Maintained affordability of 102 out of 102 housing units, occupied by low and extremely low income elderly / disabled households during FY09-11.	HAB staff time HUD Multi-Family Housing	Maintained affordability of 102 out of 102 housing units, occupied by low and extremely low income elderly / disabled households during FY09-11.
	Continued to own and maintain 27 HOME housing units to serve very low income households.	Lucy Brown HAB Development Corporation	Maintained affordability of 27 out of 27 housing units, occupied by very low income households during FY09-11.	HAB staff time	Maintained affordability of 27 out of 27 housing units, occupied by very low income households during FY09-11.
	Support the development of the Housing First model for housing.	Brenda Beckett Adela Awner Interfaith Hospitality Network	Four out of four units of housing have been developed following the Housing First model  All four units are occupied by four formerly homeless families	Food Stamp Bonus Funding DPHHS HUD EDI federal appropriation City staff time	December 30, 2009

				IHN Staff time Private financing	
	Created a plan to develop additional housing (and case management) with partners and the faith community.	Adela Awner Interfaith Hospitality Network	Plan to develop additional housing (and case management) has not been developed with partners and faith community Funding has not been identified Partners have not been identified 0 out of 12 units have been developed as of June 2011		Not on track to develop a collaborative business plan for the development of 12 affordable housing units (with both funding and partners identified) by June 30, 2011 0 out of 12 units have been developed as of June 2011
Seek federal, state and local funding sources to support affordable housing development for households with very low income (0-30% Area Median Income).	Request CDBG / HOME funding applications targeting the very low income and / or serving the homeless receive funding priority.	Brenda Beckett Community Development Board	Priority given to projects supporting the very low income for CDBG / HOME funding by 2011 allocation cycle.	City staff time	<b>FY0910 Accomplishments:</b> Clients served w/CDBG & HOME: Priority has been given to projects supporting very low income. See CAPER for additional details.
	Assess Continuum of Care funding resource availability for Billings.	Mayor's Committee on Homelessness BARN	One new Continuum of Care funded project in Billings each year.  Was not achieved for FY 0910, but was achieved for FY 1011.	Agency proposing program (The Center for Children and Families)	Not achieved by June 30, 2010 One Continuum of Care project was funded by June 30, 2011. The Center for Children and Families received funding for a Continuum of Care project for FY 1011.
Build local service provider capacity for affordable housing development, management and housing rehabilitation.	Ensure funding generated through the City will be allocated through a Request for Proposals (RFP) process to ensure local provider capacity building.	Brenda Beckett City of Billings	Open RFP processes for City funded projects.  Increased # of service providers sponsoring housing units.	City staff time Service provider commitment	RFP due by October 1, 2010 for \$300,000 for homeless / business project  Outcomes pending for June 30, 2011
Provide Community Housing Development Organization (CHDO) capacity building opportunities through the City's Community Development Division.	Provide opportunities for local agencies to become CHDO certified by the City of Billings.	Dina Billington City of Billings	Two active CHDOs developing housing in Billings.	City staff time	Two active CHDOs by June 30, 2010 Pending for June 30, 2011
Facilitate collaborative grant and loan applications for affordable housing development to serve the homeless.	Ensure applications for affordable housing development are circulated among the Homeless Committee and BARN membership.	Mayor's Committee on Homelessness BARN	Applications circulated and collaboration generated two completed grant applications.	Member commitment	Two out of two grant applications were completed by members of the Mayor's Committee and the BARN by June 30, 2011. Grant applications are distributed by email to all BARN and Mayor's Committee members.

**Goal Four: Provide adequate emergency homeless prevention programs.**

Objective	Action Steps Taken	Organizer	Outcomes & Outputs Accomplished	Resources Contributed	Completion Progress
Increase funding dedicated to rent, utilities and mortgage assistance.	Ensured CDBG and HOME applications are completed by January deadline to meet needs.	BARN	<p>For FY0910, one out of a goal of two completed applications for HOME TBRA per year completed by the Housing Authority.</p> <p>For FY1011, one out of a goal of two completed applications for HOME TBRA per year completed by the Housing Authority.</p> <p>For FY0910, six out of a goal of two completed applications for CDBG Public Services per year completed by the Community Crisis Center, HRDC, IHN, VOA, Gateway House, YMAP</p> <p>For FY1011, three out of a goal of two completed applications for CDBG Public Services per year complete by FSI, IHN, and Friendship House of Christian Service</p>	Member applications	<p>1 out of 1 HOME TBRA for FY0910 and FY1011</p> <p>6 out of 2 CDBG Public Services for FY0910 and 3 out of 2 for FY1011</p>
		Paul Chinberg Family Service, Inc.	<p>Completed one application for rent, utilities, and mortgage assistance for 2010</p> <p>Additional grant funds received</p> <p>Completed 23 applications for rent, utilities, and mortgage assistance for 2011</p>	CDBG application Family Service, Inc. staff time	<p>January 2010</p> <p>January 2011</p>
	<p>Provided emergency housing program assistance for rent, utilities, and deposits in the following prevention programs:</p> <ul style="list-style-type: none"> <li>Short-term rental, up to 3 months</li> <li>Utility payments</li> <li>Moving costs</li> <li>Case management / housing counseling</li> </ul> <p>Provided rapid re-housing program assistance for the following programs:</p> <ul style="list-style-type: none"> <li>- Short-term rental, up to 3 months.</li> <li>- Security / utility deposits.</li> <li>- Case management / housing counseling.</li> </ul>	Sheri Boelter District 7 HRDC	<p>Provided heating bill assistance payments to 8,792 out of 6,000 households in Yellowstone County.</p> <p>Provide prevention assistance:</p> <ul style="list-style-type: none"> <li>Short-term rental, 521 out of 100 households.</li> <li>Utility payments, 59 out of 15 households.</li> <li>Moving costs, 58 out of 16 households.</li> <li>Case management / counseling, 1,026 out of 140 households.</li> </ul> <p>Provide rapid re-housing assistance:</p> <ul style="list-style-type: none"> <li>Short-term rental, 614 out of 135 households.</li> <li>Security / utility deposits, 338 out of 50 households.</li> <li>Case management / counseling, 656 out of 185 households.</li> </ul>	<p>LIEAP funding</p> <p>Homeless Prevention Rapid Re-Housing funding</p> <p>CSBG funding</p> <p>HRDC 7 staff time</p>	Exceeded goals related to emergency housing assistance and rapid re-housing assistance as of June 30, 2011
	Supported efforts to increase Section 8 vouchers when made available.	Lucy Brown Housing Authority of Billings	As of June 2011, Section 8 Voucher availability has not been increased HAB has applied for 100 new vouchers	HUD funding programs	HAB has applied for 100 new vouchers. Did not achieve the goal to increase Section 8 Voucher availability by June 30, 2011.

	Implement housing assistance through the Access to Recovery / Recovery Support Services for American Indians in recovery.	Stephanie Iron Shooter MT / WY Tribal Leader's Council	49 out of a goal of 200 clients in Billings were served through Access to Recovery / Recovery Support Services during FY10-11.	Access to Recovery / SAMHSA Funding	June 30, 2011
Support incentive programs for landlords to rent to the homeless or those at risk for homelessness, and increase service provider capacity to engage in long-term leasing and / or rental ownership.	Explored faith-community for landlord options. Considered programs for landlords to: <ul style="list-style-type: none"> <li>Reduce / waive application fees.</li> <li>Reduce / waive deposits.</li> </ul>	Adela Awner Interfaith Hospitality Network	Approached landlords within the faith community. IHN received a CDBG grant to help with rent & deposits. As of June 2010, 0 out of 3 families have been placed with landlords through Interfaith Hospitality Network. As of June 2011, 15 out of 3 families have been placed with landlords through Interfaith Hospitality Network.	IHN Staff Time	As of June 2011, 15 out of 3 families have been placed with landlords through Interfaith Hospitality Network.
Support prerelease / discharge planning education and intervention for all institutional services including foster care, prison, jail and behavioral health facilities.	Support statewide discharge planning education for case workers in mental health, jails / prison systems and social services agencies to prevent homelessness.	Mayor's Committee on Homelessness	Complete one statewide discharge planning effort	Coordination with the State Department of Health and Human Services	Pending for June 30, 2011
	Implement Access to Recovery / Recovery Support Services for American Indians transitioning from corrections and behavioral health facilities to support long-term recovery from addictions.	Stephanie Iron Shooter MT / WY Tribal Leaders Council	0 out of a goal of 200 clients in Billings were served through Access to Recovery / Recovery Support Services during FY09-11	Access to Recovery / SAMHSA Funding	June 30, 2011
Utilize <i>housing first</i> and <i>rapid re-housing</i> philosophies in developing housing options to shorten homelessness.	Ensured Housing First pilot program is opened and has complete data reporting system in place.	Brenda Beckett Adela Awner Interfaith Hospitality Network	Four new units utilize the Housing First model A complete data reporting system is in place Housing First has shortened the shelter stay of 4 IHN families	Food Stamp Bonus Funding MT Department of Health and Human Services Federal Appropriation City staff time IHN Staff time Private financing	December 31, 2009
	See rapid re-housing goals listed above in Goal Four, increasing funding dedicated to rent, utilities and mortgage assistance.				
	Continued to operate and expand Harmony House in order to provide housing and support services to homeless pregnant / parenting young adults.	Sheri Boelter District 7 HRDC	Provided housing and services to 30 out of a goal of 16 individuals with children  Baseline: 8 individuals	Administration of Children and Families MT Continuum of Care TANF Emergency Funds District 7 HRDC staff time	As of June 30, 2011, provided housing and services to 30 out of a goal of 16 individuals with children
Support case management efforts to transition occupants from shelter care to permanent supportive housing.	Support policy change in shelters through collaboration and linkage to housing.	BARN	The number of individuals placed in housing has increased by 2,249	Member Commitment & Reporting	As of June 30, 2011, 2,249 individuals have been housed.
Support landlord-tenant intervention to prevent eviction.	Continued housing counseling programs to landlords, tenants and prospective homeowners.	Sheri Boelter District 7 HRDC	Outcomes, reported by households: 8 out of 35 pre-purchase counseling. 3 out of 3 purchased a home. 510 out of 140 budget counseling. 0 out of 270 tenants, fair housing	MT Board of Housing District 7 HRDC staff time	As of June 30, 2011: 8 out of 35 individuals received pre-purchase counseling. 3 out of 3 purchased a home. 510 out of 140 budget counseling.

			<p>counseling.</p> <p>0 out of 100 landlords, fair housing counseling.</p> <p>157 out of 50 in the Delinquent Mortgage Counseling program.</p>		<p>0 out of 270 tenants, fair housing counseling.</p> <p>0 out of 100 landlords, fair housing counseling.</p> <p>157 out of 50 in the Delinquent Mortgage Counseling program.</p>
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**Goal Five: Expand treatment / service capacity and linkage to essential services.**

<b>Objective</b>	<b>Action Steps Taken</b>	<b>Organizer</b>	<b>Outcomes &amp; Outputs Accomplished</b>	<b>Resources Contributed</b>	<b>Completion Progress</b>
Expand coordinated intensive case management and street outreach services for the homeless.	Continued support of PATH program to provide outreach at the Mental Health Center (MHC).	Carmen Gonzales PATH MHC	PATH Team served 3,685 out of a goal of 900 clients over a two year period.	MT Department of Health and Human Services funding	Exceeded goal of serving 900 clients as of June 2011
Increase assistance to complete applications and facilitate application streamlining to access services, transportation, employment and housing.	Continue Project Homeless Connect 2010 & 2011, see objectives and action steps for Goal Two.				
	Coordinate mobile clinic and faith-based efforts throughout the city to increase access to enrollment and services.	Future MVP for FY2010-2011	Increased coordination between mobile clinics and faith-based efforts. Increased access to enrollment for benefits and services.	Billings MVP position	VAD Developed January 2010. Position not funded for 2010-2011. Will resubmit application in January 2011.
	Continued to work towards enhancing the availability of transportation, pro-bono ridership and general Met Transit ridership.	Claire Coleman Billings League of Women Voters	Enhanced availability of transportation and ridership Met Transit BASELINES FY2008-2009: - Operating 5:50am 6:40pm, MF - Operating 8:10am 5:42pm, Sat. - 2,125 donated rides - 12,980 discount passes - 675,340 riders  In May, the League of Women Voters Transit Committee convened a gather of 30 plus stakeholders. From this a steering committee was formed and will commence their study of funding sources, interest from outlying areas and impact of regulations, all working toward the goal of a potential "regional transit area".  Responsibility is now with the Regional Steering Committee. Chair is Greg Krueger of the Downtown Business Alliance.	MET Transit  League of Women Voters  Regional Steering Committee	On track to make progress related to availability of transportation, pro-bono ridership and general Met Transit ridership by June 30, 2011.
Increase availability and	Continued to provide intensive case management and outreach services to homeless individuals and families to access services.	Joe Chalupa The HUB	2,680 out of a goal of 2,000 clients served at The HUB over a two-year period ending June 30, 2011.	MT Department of Health and Human Services funding	2,680 out of a goal of 2,000 clients served at The HUB as of June 30, 2011
	Continued to provide assistance to disabled individuals during their application to Social Security for Disabled Benefits.	Sheri Boelter District 7 HRDC	140 out of a goal of 50 disabled individuals received emergency assistance (housing, transportation, hygiene assistance and medical resources as of June 2010) to prevent homelessness during their application for Social Security for Disabled Benefits.	Social Security funding CSBG HRDC 7 staff time	Exceeded goal of assisting 50 (assisted 140) disabled individuals during their application to Social Security Disabled Benefits during FY09-11.
	Provided transportation assistance including funding for car repairs, fuel vouchers, cab vouchers and bus passes for those experiencing poverty to maintain / obtain employment.	Sheri Boelter District 7 HRDC	Provided: - 123 out of 75 completed car repairs. - 335 out of 25 fuel vouchers. - 68 out of 60 cab vouchers. - 158 out of 30 bus passes.	ARRA CSBG funding District 7 HRDC	Exceeded goals of meeting transportation-related commitments by October 31, 2010 As of June 2011 the ARRA program ended.
Increase availability and	Continue Project Homeless Connect 2010 & 2011, see objectives and action steps for Goal Two.				

capacity of health care, mental health, substance abuse services, medication assistance and access to legal assistance to the very low income / uninsured.	Continued to provide primary health care, dental care, immunizations, patient assistance, medication assistance, healthcare outreach, and coordination of available medical and social resources for homeless prevention and intervention efforts.	Judy Stewart RiverStone Health	994 out of 2,000 individuals served through Healthcare for the Homeless. 175 out of 400 homeless individuals served through Community Health Access Partnership 400 homeless individuals.	Health Resources Services Administration  Public Health Service Funding Coordinator Funding	On track to meet goals of by June 30, 2011.
	Implement the Access to Recovery / Recovery Support Services grant to increase the success rate of American Indian sobriety, including (but not limited to) case management, dental services, transportation, housing support, childcare, sober activities, etc.	Stephanie Iron Shooter MT / WY Tribal Leader's Council	200 out of 200 total clients in Billings were served through Access to Recovery / Recovery Support Services	Access to Recovery / SAMHSA Funding	Completed by June 30, 2011
	Continued to provide referral services to families of school aged children experiencing homelessness.	Sue Runkle Billings Public Schools	458 out of 800 identified children received referral services to increase success in education over a two year period as of June 2010 An additional 466 identified children received referral services to increase success in education as of June 2011. A total of 924 out of a goal of 800 identified children received referral services during FY 09-11.	McKinney Vento Homeless Education Act Funding Federal Title I Funding	A total of 924 out of a goal of 800 identified children received referral services during FY 09-11.
Increase availability and capacity of health care, mental health, substance abuse services, medication assistance and access to legal assistance to the very low income / uninsured, continued.	Continued to provide psychiatric nurse practitioner to the Mental Health Treatment Court to serve mentally ill people in housing and out of jail.	Mona Sumner Rimrock Foundation	As of June 2011, services provided to 40 out of 40 individuals	Medicaid Funding Grant Funding	Provided psychiatric nurse practitioner to the Mental Health Treatment Court to serve 40 individuals by June 30, 2011
	Continued to provide vision care, clothing, food, prescription drug vouchers, gasoline vouchers, bus vouchers, and dental hygiene kits to the homeless and those at risk of homelessness.  Implemented new program to provide diabetes education classes and diabetes testing onsite to those experiencing poverty.	Paul Chinberg Family Service, Inc. RiverStone Health	Provided: - 318 out of 240 exams and services - 235,160 out of 480,000 clothing items - 16,400 out of 26,000 food boxes - 144 out of 520 prescription drug vouchers - 1,223 out of 2,600 gasoline vouchers - 299 out of 600 bus vouchers - 4,247 out of 10,400 dental hygiene kits  - Provided 77 out of 48 diabetes education classes / materials - Provided diabetes education classes and materials to 1,731 out of 9,000 clients	Family Service, Inc. staff time Private contributions Store sales Grants Fundraising RiverStone Health staff time	As of June 2011 provided: - 318 out of 240 exams and services. - 235,160 out of 480,000 clothing items. - 16,400 out of 26,000 food boxes. - 144 out of 520 prescription drug vouchers. - 1,223 out of 2,600 gasoline vouchers. - 299 out of 600 bus vouchers - 4,247 out of 10,400 dental hygiene kits.  Provided 77 out of 48 diabetes education classes / materials. Provided diabetes education classes and materials to 1,731 out of 9,000 clients.
	Continue to provide the substance abuse / mental health continuum of services to the near-homeless, homeless, and chronically homeless population.	Mona Sumner Rimrock Foundation	Provided substance abuse / mental health services to 14 out of a goal of 3,000 people.	Private funding Insurance funding	June 30, 2011

	Supported expanding partnerships to continue the Stand Down to connect veterans to resources, including dental work, haircuts, military supplies in this one-day, one-stop event.	Ken Chase Mayor's Committee on Homelessness	<ul style="list-style-type: none"> <li>- Stand Down was not held in 2009</li> <li>- 2010 Stand Down was held May 14, 2010</li> </ul>	Department of Labor Stand Down grant Department of Veterans Affairs funding	<ul style="list-style-type: none"> <li>- 2010 Stand Down event held May 10/10</li> <li>- On track to expand partnerships and hold Stand Down event in 2011 (Billings Food Bank)</li> </ul> 2011 Stand Down event will be held on October 11 <sup>th</sup> at Shrine Auditorium
Support increases in capacity for day center operations across the city.	Supported funding increases and capacity building activities for day centers.	Joe Chalupa The HUB	<p>The HUB's operating hours have not been expanded from 40 hours per week to 50 hours.</p> <p>The HUB has served an increase of clients by at least 10% or a total of 1,100 unduplicated clients / year. Benchmark is 1,000 unduplicated clients / year at The HUB.</p> <p>As of June 2010, Safety Mill Levy passed expanding funding for capacity building activities.</p>	MT Department of Health and Human Services funding	June 30, 2011
	Created partnerships to increase day center capacity to provide shower / bathing facilities to the homeless.	Joe Chalupa The HUB Billings MVP	<p>0 of a goal of 2 additional facilities providing shower / bathing services to the homeless</p> <p>Funding sources have been identified and a future Billings MVP will be working on this.</p>	Future Billings MVP	Did not form a partnership and add shower/bathing services to two additional facilities by June 30, 2011
	Developed a plan to acquire a new and expanded space to accommodate the day center.	Adela Awner Interfaith Hospitality Network	<p>A plan has been developed to acquire a new and expanded space to accommodate the day center.</p> <p>IHN Board committee is working on a new IHN Day Center.</p> <p>As of June 2011 the plan to acquire the day center has not been completed. This is in process, and is an IHN priority, but there is no certain timeline.</p>	IHN Board time	Funding uncertain as of June 2011
Support expansion of community based, criminal justice diversion and reentry programs.	Support grant initiatives expanding community based, criminal justice diversion and reentry programs.	Mayor's Committee on Homelessness	One grant supported and completed.	City staff time	Pending for June 30, 2011
	Continue community based jail diversion program for misdemeanor, nonviolent offenders to minimize placement in jail.	Mona Sumner Rimrock Foundation	150 out of 240 people served.	Montana Board of Crime Control funding	June 30, 2011
Establish one-stop shop to access all services for the homeless.	Continue Project Homeless Connect 2010 & 2011, see objectives and action steps for Goal Two.				
Provide "Cost Benefit" form to social services agencies to begin tracking impact of services provided.	Review Cost Benefit form with stakeholders for utilization and commitment.	Julia Guarino Future MVP	3 new service providers utilizing cost-benefit form.	City staff time Billings MVP position	As of June 30, 2011, this number is unknown.
Research the possibility of creating an Assertive Community Treatment	Consider for implementation by 2013.	BARN	As of June 2011, the decision has not been made on the feasibility for the ACT team.	BARN	June 30, 2013 As of June 2011, this has not been researched and a decision has



(ACT) Team to coordinate services for the chronically homeless.					not been made.
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**Goal Six: Increase personal income levels and economic opportunities.**

<b>Objective</b>	<b>Action Steps Taken</b>	<b>Organizer</b>	<b>Outcomes &amp; Outputs Accomplished</b>	<b>Resources Contributed</b>	<b>Completion Progress</b>	
Increase access to mainstream benefits by ensuring assistance is provided to complete applications.	Continue Project Homeless Connect 2010 & 2011, see objectives and action steps for Goal Two.					
Support asset development, education, job training, and employment opportunities serving the homeless (and those at risk of homelessness) throughout the community.	Supported Earned Income Tax Credit and Free Income Tax Preparation Awareness through VITA sites.	Liz Jung Kathie Shandera United Way	VITA sites served 1,270 households in 2010. Expanded the Billings community VITA coalition to include Montana Credit Unions for Community Development VITA sites served 1,921 households in 2011.	Billings MVP Position	1,270 households – 2010 1,921 households in 2011	
	Supported Fund Raising for Financial Stability Partnership of Yellowstone County.	Liz Jung Kathie Shandera United Way Future MVP for FY20102011	Completed grant application on behalf of the Financial Stability Partnership of Yellowstone County. Liz Jung wrote two grants: \$500 from Mont. Financial Education Coalition for VITA client focus groups received. Submitted 7/7/2010 \$50,000 IRS grant for Billings VITA sites operation as part of statewide collaborative. Submitted \$103,000 grant application for funding to build community training capacity and support for one-on-one financial coaching/mentoring submitted 6/14/2010 \$15,000 Wal-Mart Foundation grant	Billings MVP Position	June 30, 2010	
	Continued to provide Skills for Success class to enhancing marketable employment skills to clients.	Joe Chalupa The HUB	Provided Skills for Success to 389 out of a goal of 75 clients as of June 2011	Case Management Staff Position / The HUB	June 30, 2011	
	Provide referrals and linkage to American Indians in poverty to access Individual Development Accounts to create savings for first time homeownership.	Darrell LaMere NADC homeWORD	As of June 2011, 0 out of a goal of 8 IDAs have been created	None of the following funding sources are available: NeighborWorks Montana Montana funding / staff support Montana Board of Housing match funding	As of June 2011, 0 out of a goal of 8 IDAs have been created. There is no funding source.	
	Continued to provide case management services to gain and support employment and volunteerism, and provide referrals for potential employees / volunteers.	Joe Chalupa The HUB	3,685 out of a goal of 900 clients served via the PATH Program. 2,680 out of a goal of 2,000 clients served via The HUB.	Clients identified The HUB staff time	Exceeded goals of providing case management services via the PATH Program and serving clients via The HUB by June 30, 2011	
	Continue to expand NuStart business in order to provide employment opportunities for previously homeless people in recovery, as outlined in Goal Two.					
	Continued to pursue GED education assistance centers across the city.	Paul Chinberg Family Service, Inc.	As of June 2011, 1 out of a goal of 1 GED education assistance centers has been established.	Identified location Funding	Met location and funding commitments by June 30, 2011	

	Continued to employ one person, full time, who had previously experienced homelessness.	Lisa Harmon Business Improvement District	Employed one person, per year full time in the Clean and Safe Program.	Private funding	Employed one person, per year full time in the Clean and Safe Program from July 2009 June 2011.
	Create a self-sustaining, social enterprise business in order to employ people experiencing homelessness, those at risk of homelessness and those who have been recently discharged from prison / jail, as identified in Goal Two.				
	Implemented Homeless Veteran Reintegration Program (HVRP) to provide resources for homeless veterans to reenter the workforce. Program provides onsite intensive case management, training, linkage to employment and resources to support employment success including: clothing, tools, education, and job counseling.	Nick Angeloff/Bill Holder Volunteers of America Wyoming and Montana	Numbers as of June 2011: Completed assessments – 104 out of 105 Enrolled participants – 98 out of 80 Employment placements – 28 out of 61 Application to continue HVRP for FY 20102011 completed and submitted by May 2010.	Department of Labor funding VOA WY/MT staff time	As of June 2011: Completed assessments – 104 out of 105. Enrolled participants – 98 out of 80. Employment placements – 28 out of 61.
Support asset development, education, job training, and employment opportunities serving the homeless (and those at risk of homelessness) throughout the community, continued.	Continued to serve individuals referred from the Office of Public Assistance with employment / job readiness activities.	Sheri Boelter/Tess Keck District 7 HRDC	Outcomes based on individuals served in Yellowstone County: 33 out of 18 earning certificates for pre-employment skills training. 808 out of 300 obtaining employment. 360 out of 18 receiving on the job training through work experience training. 521 out of 45 receiving work clothing. 260 out of 15 receiving tools and other employment support. 1,361 out of 550 receiving transportation assistance. 23 out of 10 receiving birth certificates, driver's licenses, etc. 10 out of 3 receiving GED certificates. 7 out of 1 receiving post secondary certificates. 6,079 out of 2,250 completed assessments and employability plans.	MT Department of Health and Human Services funding CSBG funding District 7 HRDC staff time	As of June 2011, exceeded goals related to serving individuals referred from the Office of Public Assistance with employment / job readiness activities.
Establish mentoring support systems, life skills training, and childcare assistance to the homeless (and those at risk of homelessness) currently in the workforce.	Create program to establish mentoring support onsite for social enterprise employers.	Mike Dummeyer Future MVP for FY20102011	Self-sustaining mentoring support system created	Billings MVP Position Did not receive funding for a 20102011 position.	June 30, 2011
	A mentoring support system aimed at retaining "at risk" individual in the work place has been developed however, implementation has not yet occurred.	Pam Makara RVSP Yellowstone County	Created a program that provides mentoring support onsite for social enterprise employers. Although the mentoring support program is created, it is not self-sustaining.  Two key issues have prevented the program from being introduced as part of the social enterprise model. - Establishing a volunteer workstation (partner agency) to serve as the liaison	RSVP Yellowstone County staff time	As per Pam Makara, the mentoring support system is not on track to be self-sustaining by June 30, 2011.

			<p>between private industry that employs "at risk" individuals and RSVP, a grant based program that recruits and places volunteer members who would provide support as work place mentors.</p> <p>- Concern from prospective volunteer workstation staff regarding potential liability issues and civil lawsuits related to RSVP volunteer members who would be serving in the private sector.</p> <p>Discussion with Salvation Army leadership, RSVP staff and the MVP volunteer has included the possibility of re-addressing the work place mentoring program as it relates to the selling of produce harvested from a future community garden project. Doing so would place the mentoring program within a nonprofit structure instead of the private sector as it was originally intended.</p> <p>The Council of Visionary Companies may be an additional source for the work place mentoring program should a leadership decision be made to organize as a 501c3.</p>		
	Expand support for concise service publications to be utilized by businesses to access social services to retain employees.	Linda Price Mike Dummeyer Future MVP for FY20102011	Increased # brochures created and distributed to employers / businesses.	Billings MVP position	Funding not granted for FY1011 position; no outcomes expected for June 30, 2011.
	Continued to administer childcare assistance programs so parents can maintain employment or training.	Sheri Boelter District 7 HRDC	2,470 out of 1,800 households received childcare assistance in Yellowstone County over a two year period as of June 2011.	Child Care and Development Block Grant CSBG District 7 HRDC staff time	Provided childcare assistance programs to 2,470 out of 1,800 households in Yellowstone County as of June 30, 2011.
Support the expansion of financial fitness and credit assistance programs.	Encourage applications for CDBG Public Service applications to meet the needs of financial fitness education.	Brenda Beckett City of Billings	Yes, but there no applications were submitted to the City. An outlying factor is that the City received much less funding than in previous years.	CDBG	June 30, 2011
	Continue to provide financial literacy classes to the Women's Prison, High Schools, Crow Nation.	Darrell LaMere homeWORD NADC	<p>Number of financial fitness classes provided to American Indians experiencing poverty:15</p> <p>During FY1011 Darrell has provided financial literacy information to approximately 120 individuals on the Crow and Northern Cheyenne reservations.</p> <p>Number of individuals served in financial fitness class from July 1, 2009 June 30, 2011: 300+.</p>	<p>CDFI Department of Treasury Funding</p> <p>NADC</p>	June 30, 2011

	Continue to administer the Family Self Sufficiency (FSS) program to assist eligible public housing and Section 8 individuals become economically self-sufficient.	Patti Webster Teddi Shorten Housing Authority of Billings	Maintain 60 out of 79 service slots for the 5year program. Served 60 out of a goal of 10 new clients per year. HAB will no longer be doing FSS.	Public Housing & Section 8 Program HAB staff time	HAB will no longer be managing this program.
Support the expansion of financial fitness and credit assistance programs, continued.	Continued to provide financial asset building / financial skills training.	Sheri Boelter District 7 HRDC	Outcomes, reported by individuals in Yellowstone County: 144 out of 24 new financial asset training clients. 158 out of 70 new savings enrollees. 101 out of 24 individuals attended financial management workshops to qualify for Individual Development Accounts 2 out of 1 meeting goals toward capitalization of a small business. 8 out of 8 pursued educational goals. 26 out of 6 meet savings goals for home purchase. 66 out of 35 completed classes to receive scholarships.	Asset for Development Program CSBG Funding District 7 HRDC staff time	Exceeded two year goals to provide financial asset building / financial skill training/assist with meeting educational goals as of June 30, 2011.
	Continue to provide stable housing and supportive services to homeless youth to maintain or obtain employment.	Sheri Boelter District 7 HRDC	Stable housing and supportive services in no longer being provided to homeless youth. 20 out of 75 homeless young adults receiving housing and services to maintain / obtain employment.	District 7 HRDC staff time	As of June 2011, 20 out of 75 homeless young adults are receiving housing and services to maintain / obtain employment.
	Continued to assist individuals and families to increase financial assets and skills to complete federal and state tax returns.	Sheri Boelter District 7 HRDC	2,097 out of 825 total completed returns over a two year period as of June 2011.	CDBG applications United Way funding District 7 HRDC	As of June 2011, exceeded two year goal to assist 825 individuals and families complete federal and state tax return.
Promote fair wage rates and competitive bidding through the expansion of social enterprise efforts.	Continue to expand NuStart business in order to provide employment opportunities for previously homeless people in recovery, as outlined in Goal Two. As of June 2011, NuStart is defunct.				
	Create a self-sustaining, social enterprise business in order to employ people experiencing homelessness, those at risk of homelessness and those who have been recently discharged from prison / jail as outlined in Goal Two.				